

Terms of Use Policy

Academic Year 2025–2026

Version	V1.1
Date approved	19/06/2026
Approved by	Board of Directors
Next review date	July 2027

About This Document

Welcome to the LSMM website (lsmmedu.uk). These Terms of Use set out the rules for using our website. If you have any questions about anything here, please get in touch with us.

These terms apply to all visitors and users of lsmmedu.uk, including prospective students, current learners, employers, and any other individuals who access our website.

Please note

By continuing to use this website you agree to these terms. If you do not agree, please stop using the site.

1. Who We Are

London School of Management & Media (LSMM) is an approved centre for a range of regulated and professional qualifications, committed to delivering high-quality education to learners across the UK and internationally.

Our website address is: lsmmedu.uk

If you need to contact us about anything on this website, please use the contact details available at lsmmedu.uk/contact.

2. Using Our Website

When you visit and use our website, you agree to these Terms of Use. This applies whether you are browsing as a guest, submitting an enquiry, or accessing any content we make available online.

We may update these terms from time to time, for example, to reflect changes in how we operate or to meet new legal requirements. When we do, we will update the date at the top of this page. We recommend checking back periodically so you are always aware of the current terms.

3. Our Website Content

The content on our website, including information about our courses, qualifications, staff, and the college, is provided to help you learn about LSMM and access our services. While we work hard to keep everything accurate and up to date, we cannot guarantee that every piece of content is always completely current or error-free.

Course details, fees, entry requirements, and timetables can change. We always recommend contacting us directly to confirm details before making any decisions based on information you have read on our website.

4. Our Content and Intellectual Property

Everything you see on our website including text, images, logos, course materials, and documents belongs to LSMM or to third parties who have given us permission to use it. This content is protected by copyright and intellectual property law.

You are welcome to:

- View and read content on our website for personal, non-commercial use
- Share links to pages on our website
- Print or save individual pages for your own reference

Please do not:

- Copy, reproduce, or republish our content without our written permission
- Use our content for commercial purposes
- Remove or alter any copyright notices

If you would like to use any of our content, for example, for an article or publication please contact us first and we will be happy to discuss this.

5. How We Expect You to Use This Website

Our website is here to support learners, employers, and anyone interested in LSMM. We ask all users to behave responsibly and respectfully when using it.

Please do not use our website to:

- Attempt to gain unauthorized access to any part of our systems or accounts
- Upload, post, or transmit any harmful, offensive, or malicious content or software
- Deliberately disrupt or interfere with our website or the experience of other users
- Misuse an account that does not belong to you, or share your login credentials with others
- Scrape, harvest, or collect personal data from our website
- Use our website in any way that breaks the law or harms others

If we believe a user is misusing our website or acting in a way that is harmful to others, we reserve the right to suspend or restrict access without notice.

6. Links to Other Websites

Our website may include links to external websites, for example, links to our awarding bodies, partner organizations, or useful resources. These links are provided for your convenience.

When you follow a link to another website, you are leaving lsmmedu.uk. We are not responsible for the content, privacy practices, or accuracy of any external websites. We recommend reading the terms and privacy policies of any website you visit.

7. Our Liability

We aim to keep our website running smoothly and securely, but we cannot guarantee it will always be available or free from errors. There may be times when our website is temporarily unavailable due to maintenance or circumstances outside our control.

To the extent permitted by law, LSMM is not liable for:

- Any loss or damage arising from your use of, or inability to use, our website
- Any reliance on content published on our website
- Any interruption to or errors on our website

Important

Nothing in these terms removes or limits our liability for anything that cannot be excluded by law, such as liability for death or personal injury caused by our negligence, or for fraud.

8. Your Privacy

We take your privacy seriously. Any personal information you share with us through this website, whether through a contact form, application, or enquiry, is handled in accordance with our Privacy Policy.

Our Privacy Policy explains what information we collect, why we collect it, how we use it, and your rights under UK data protection law (UK GDPR). You can read our full Privacy Policy at ismmedu.uk/privacy.

9. Cookies

Our website uses cookies to help it work properly and to improve your experience. Cookies are small files that are stored on your device when you visit a website.

We use cookies for purposes such as:

- Keeping the website functioning correctly
- Understanding how visitors use our website so we can improve it
- Remembering your preferences where applicable

You can control and manage cookies through your browser settings. Please be aware that disabling certain cookies may affect how our website works for you. For more detail on the cookies we use, please see our Cookie Policy in the Privacy Policy.

10. Changes to These Terms

We may update these Terms of Use from time to time. When we do, we will revise the 'Last Updated' date shown at the top of this document. We encourage you to review this page periodically, so you are aware of any changes.

Your continued use of our website after any changes to these terms means you accept the updated version.

11. Governing Law

These Terms of Use are governed by the laws of England and Wales. If any dispute arises in connection with your use of our website, it will be subject to the exclusive jurisdiction of the courts of England and Wales.

12. Contact Us

If you have any questions about these Terms of Use, or anything else on our website, please do not hesitate to get in touch:

London School of Management & Media (LSMM)

Website: ismmedu.uk

Email: info@ismmedu.uk

Address: Harrow, London, United Kingdom

We are happy to help and aim to respond to all enquiries promptly.

